

Utility Billing is responsible for providing the highest quality of customer service to our customers. Utility Billing is responsible for establishing and maintaining customer utility water, sewer, storm drainage, and solid waste collection. Our goal is to provide our customers with a high standard of courteous and effective responsive service to the individual customer's needs.

Attention Water Customers:

To ensure your water bill payment gets credited to your account, you must use the official City of Hutchins payment portal.

Using 3rd party “online bill pays” services will cause your water payment to be delayed, thereby resulting in late fees and possible water cut off.

Quick Links

[Pay My Water Bill Online](#)

[Current Water Rates & Fees](#)

[New Account Application](#)

[Residential Water Application](#)

[Water Quality Reports](#)

[View PDF](#)