

Report an Issue

The City of Hutchins mobile app (powered by SeeClickFix) helps residents reach the City online or via their smartphone or tablet to request services or get help fixing issues. This app is available on the [Apple App Store](#) and [Google Play](#). For a video showing how to use the app on Android phones, [click here](#). For a video showing how to use the app on Apple-iOS phones, see above or [click here](#).

City Staff will make every effort to fulfill requests in a timely manner, but heavy workloads may cause delays.

If the problem you are reporting requires immediate attention **during normal business hours** Monday through Friday, please call us at (972) 225-6121 and press "0" to reach the operator.

If the problem you are reporting requires immediate attention **after hours**, on the **weekend** or during a **holiday**, please call (972) 225-2225 and press "1" to be connected to a dispatcher.

Please **do not** use this form to report emergencies. For a police, fire, or medical emergency, always dial 911.

To submit a request, click on one of the links below. You will be asked to enter the address and details about your concern, along with any photos of it you may have. We encourage you to create an account as that will allow you to track the status of your request.

Animal Services

- [Animal Bite or Scratch](#)
- [Animal Nuisance](#)
- [Animal Welfare](#)
- [Dead Animal Removal](#)
- [Stray Animal](#)
- [Wildlife Issues](#)

Public Works

- [Graffiti](#)
- [Mosquito Problem in Public Area](#)
- [Pothole](#)
- [Parks and Playgrounds](#)
- [Sanitary Sewer/Sewer Backup](#)
- [Sidewalk Damage](#)
- [Street Light](#)
- [Traffic Signal](#)
- [Trash](#)
- [Trees](#)
- [Water Leaks/Quality](#)

- **Other**